

## Idaptive Remote Connectivity Instructions

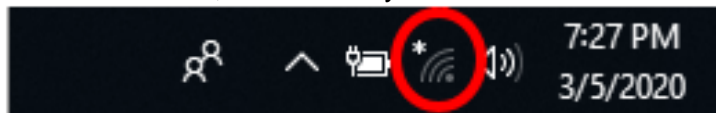
To log-in to the Library's network (VPN) remotely, PIV is the recommended authentication method for all users. If you do not have a PIV token, please contact the OCIO Service Desk: [ocioservicedesk@loc.gov](mailto:ocioservicedesk@loc.gov) or ex. 7-7727.


If you need to access the Library's network without a PIV token, you may use the **Idaptive** application on your Library-issued mobile device.

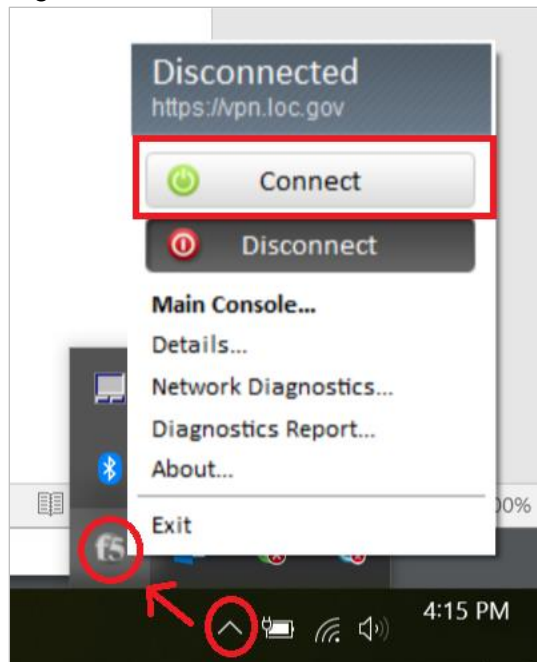
Before you begin, please be sure you have the Idaptive application loaded on your mobile device.

### Connecting to VPN Using Idaptive

1. Connect to Wi-Fi, if not already connected:

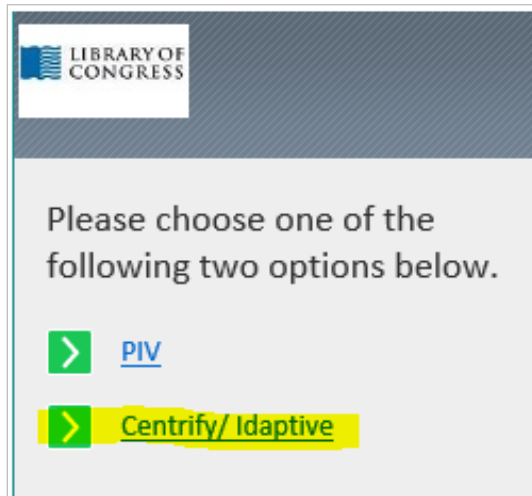


2. Right-mouse-click on the  icon in the system tray, then click **Connect**:

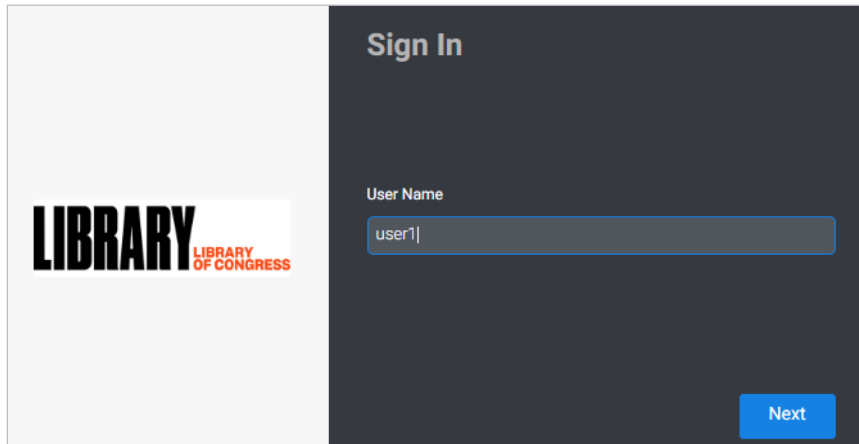


*Note:* If this icon is not in your system tray, open the **Start Menu** on your desktop and search **Big-IP Edge Client**.

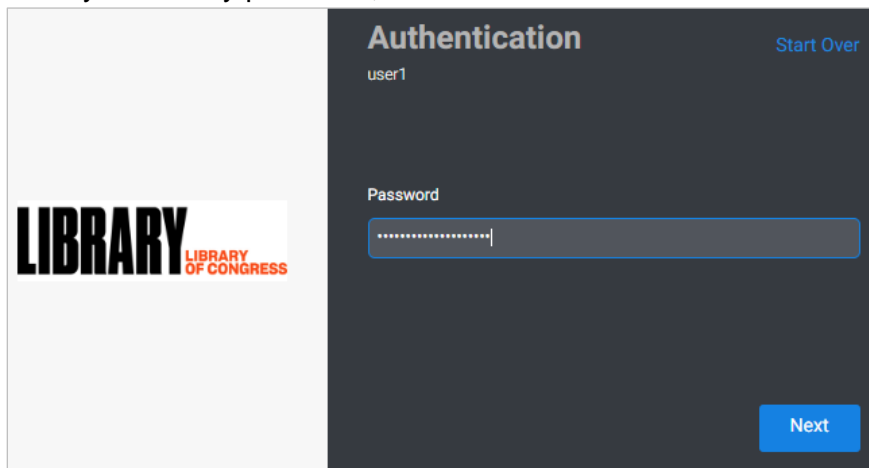
3. Click on **Centrify/Idaptive**:



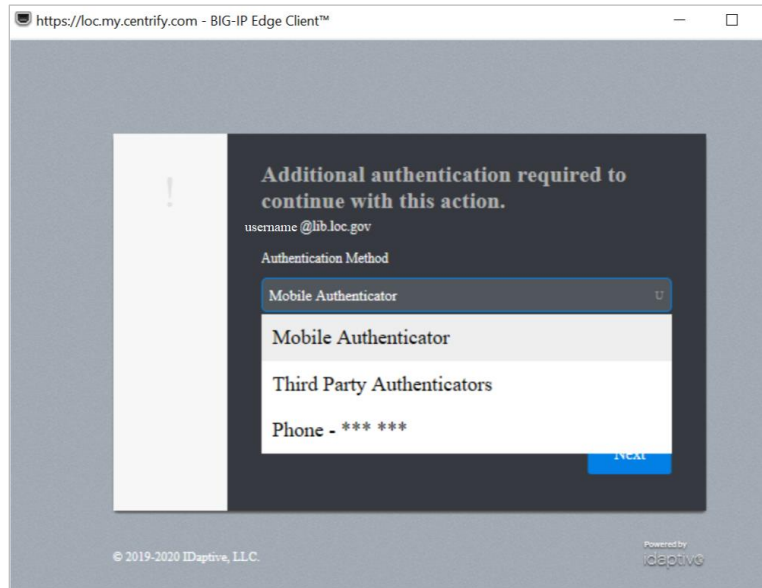
4. Enter your Library username (not your email address), then click **Next**:

A screenshot of the "Sign In" screen. On the left is the Library of Congress logo. On the right, the title "Sign In" is at the top. Below it is a "User Name" label and a text input field containing "user1". At the bottom right is a blue "Next" button.

5. Enter your Library password, then click **Next**:

A screenshot of the "Authentication" screen. On the left is the Library of Congress logo. On the right, the title "Authentication" is at the top, with a "Start Over" link to its right. Below the title is the username "user1". Then is a "Password" label and a password input field filled with dots. At the bottom right is a blue "Next" button.

6. From the dropdown menu, select **Mobile Authenticator** for your authentication option:

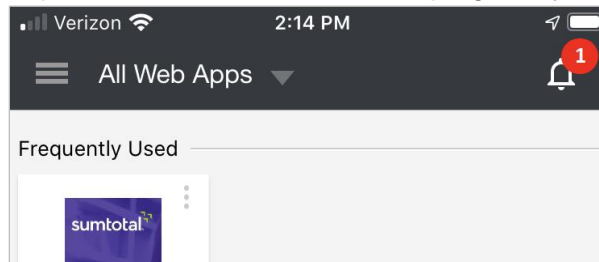


7. Click **Next**.

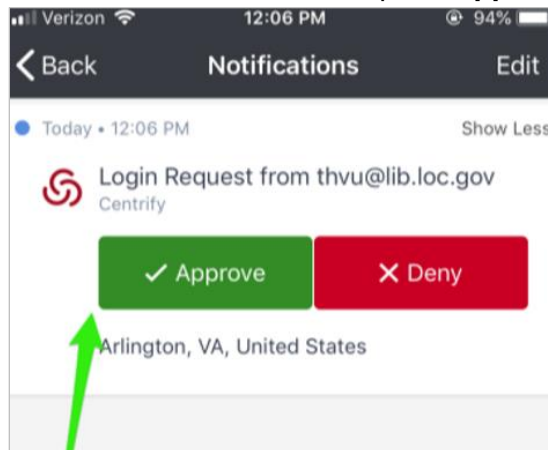
8. On your Library-issued iPhone, open the **Idaptive** application:



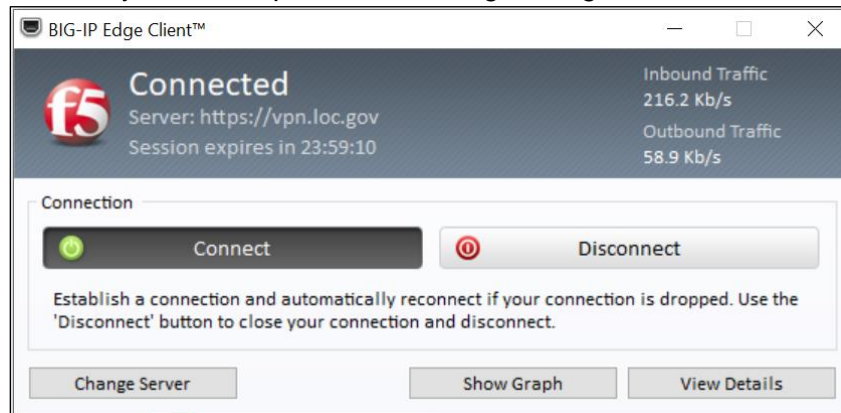
9. Tap the notification bell on the top right of your Idaptive app screen:



10. In the notifications screen, tap the **Approve** button:



11. Back on your desktop, wait for the Big-IP Edge client to show connected:



12. Please be sure to click **Disconnect** in the Big-IP Edge Client window when done with your work day and before restarting or shutting down your machine. Not doing so could cause your machine to disconnect from the Library's network domain.

If you need assistance, contact the OCIO Service Desk at [ocioservicedesk@loc.gov](mailto:ocioservicedesk@loc.gov), (202) 707-7727, or ex. 7-7727.